

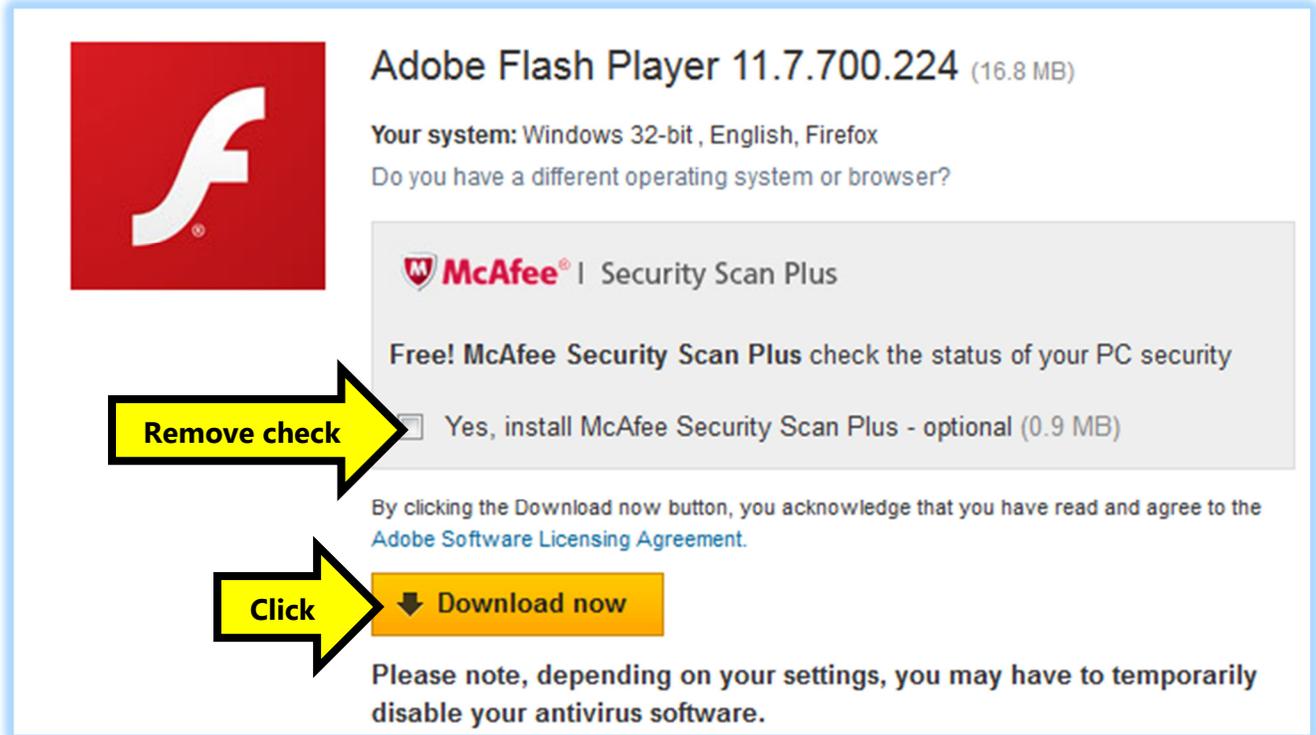
Instructions for Installing Adobe Flash Player in Mozilla Firefox

These steps apply to Windows 7 and Windows 8.

Open the following website in Mozilla Firefox.

<http://get.adobe.com/flashplayer/>

Uncheck the box on the ad in the middle (may be Google Drive, McAfee Security Scan, etc.)

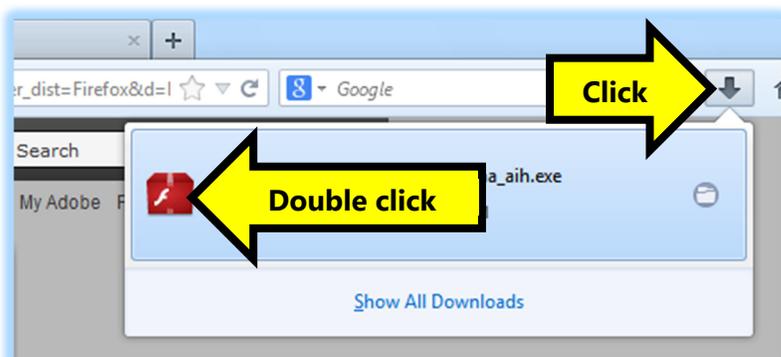


The screenshot shows the Adobe Flash Player download page. On the left is the Adobe Flash logo. To its right, the text reads "Adobe Flash Player 11.7.700.224 (16.8 MB)". Below this, it says "Your system: Windows 32-bit, English, Firefox" and "Do you have a different operating system or browser?". A McAfee Security Scan Plus advertisement is overlaid on the page, featuring the McAfee logo and the text "Free! McAfee Security Scan Plus check the status of your PC security". Below the ad is a checkbox labeled "Yes, install McAfee Security Scan Plus - optional (0.9 MB)". A yellow arrow labeled "Remove check" points to this checkbox. Below the ad, there is a line of text: "By clicking the Download now button, you acknowledge that you have read and agree to the Adobe Software Licensing Agreement." Below this text is a yellow "Download now" button with a downward arrow icon. A yellow arrow labeled "Click" points to this button. Below the button, it says "Please note, depending on your settings, you may have to temporarily disable your antivirus software."

Click Download now button.

Click on Save File in the resulting dialog box. Click Save if necessary. It will probably automatically save it to the Downloads folder. If given a choice of where to save it, save it to the Desktop.

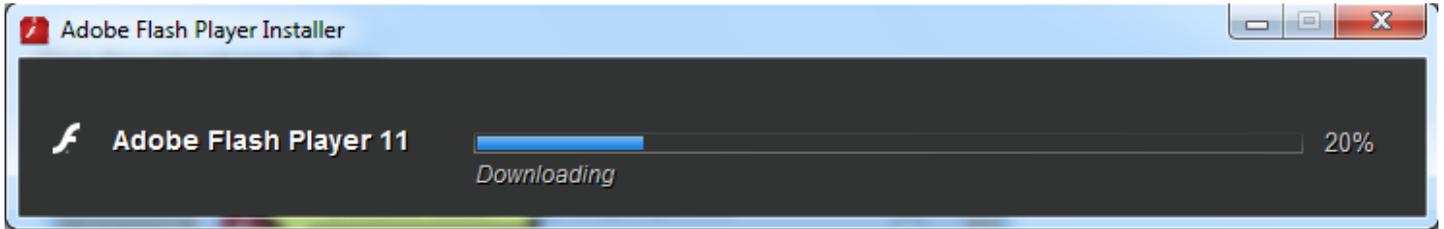
Wait a moment for it to download. Click the down pointing arrow in the upper right corner of Firefox. Double click the Adobe file named "install_flashplayer....". If you do not have the down pointing arrow as shown, find the file (either in Downloads or on the Desktop), and double click it.



The screenshot shows a Firefox browser window with the download bar open. The download bar contains a file named "install_flashplayer..._a_ih.exe" with a red Adobe Flash logo icon. A yellow arrow labeled "Click" points to the down arrow icon in the upper right corner of the download bar. Another yellow arrow labeled "Double click" points to the file icon in the download bar. Below the download bar, there is a link that says "Show All Downloads".

Read the boxes that appear. You will probably see one with Run and then one with Yes. Click Run and Yes in the boxes to start the installer. If your boxes differ, please read them, and select an appropriate option.

Once the Installer below appears, close Firefox. If you leave Firefox open, you will receive an error when it attempts to install.



Click Finish on the Installer when it finishes the installation.

Instructions for Installing Adobe Flash Player in Google Chrome

Install the latest version of Google Chrome. Adobe Flash Player is built in.

www.google.com/chrome/

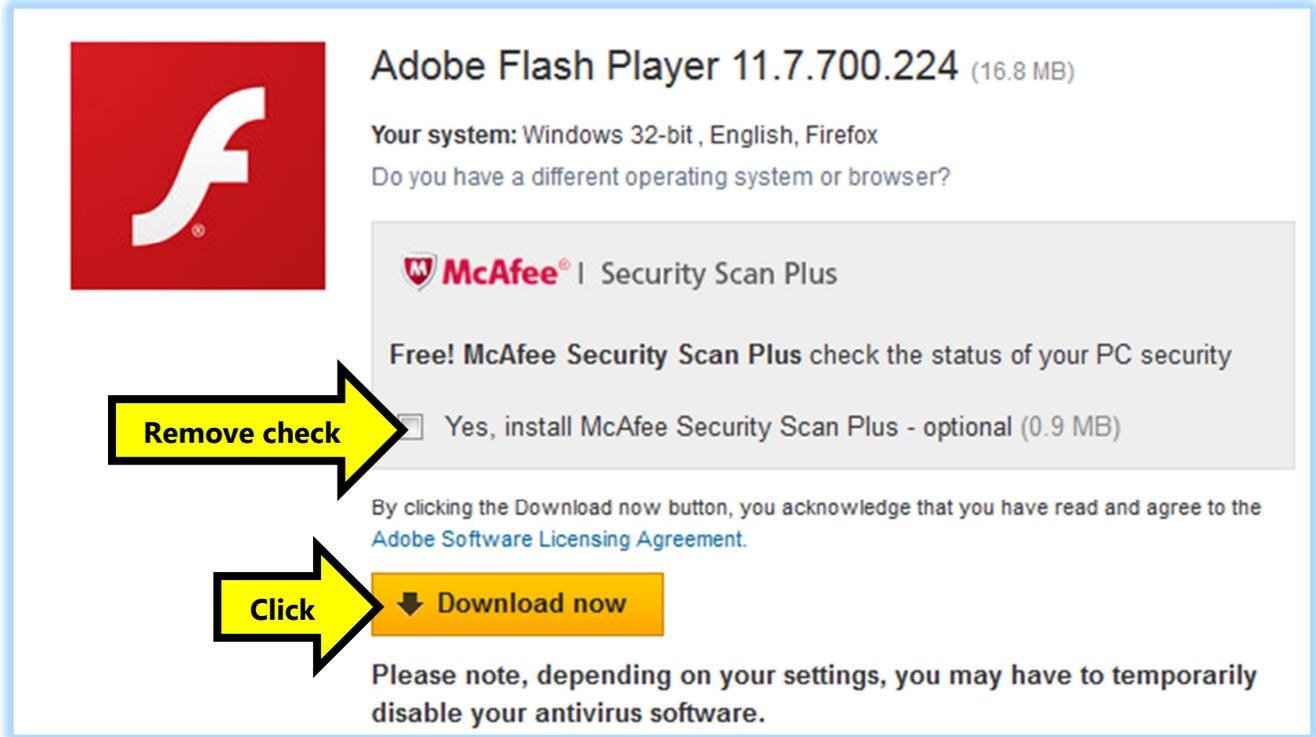
Instructions for Installing Adobe Flash Player in Internet Explorer

These steps apply to Windows 7. Windows 8 has Adobe Flash Player built in.

Open the following website in Internet Explorer.

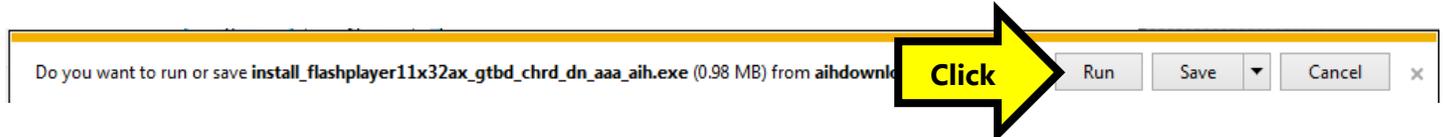
<http://get.adobe.com/flashplayer/>

Uncheck the box on the ad in the middle (may be Google Drive, Google Chrome, McAfee Security Scan, etc.)



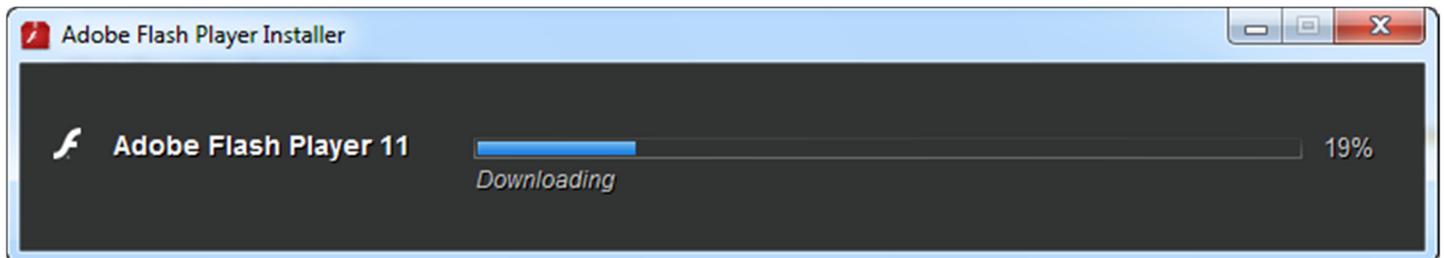
The screenshot shows the Adobe Flash Player download page. On the left is the Adobe Flash logo. To its right, the text reads "Adobe Flash Player 11.7.700.224 (16.8 MB)". Below this, it says "Your system: Windows 32-bit, English, Firefox" and "Do you have a different operating system or browser?". A McAfee Security Scan Plus advertisement is overlaid on the page, featuring the text "Free! McAfee Security Scan Plus check the status of your PC security" and a checkbox labeled "Yes, install McAfee Security Scan Plus - optional (0.9 MB)". A yellow arrow labeled "Remove check" points to this checkbox. Below the advertisement, a yellow arrow labeled "Click" points to the "Download now" button. Underneath the button, it says "By clicking the Download now button, you acknowledge that you have read and agree to the Adobe Software Licensing Agreement." and "Please note, depending on your settings, you may have to temporarily disable your antivirus software."

Click Download now button.



The screenshot shows a file download dialog box. The text inside reads "Do you want to run or save install_flashplayer11x32ax_gtbd_chrd_dn_aaa_aih.exe (0.98 MB) from aihdownk". At the bottom right, there are three buttons: "Run", "Save", and "Cancel". A yellow arrow labeled "Click" points to the "Run" button.

Click Run at the bottom of the screen. Click Yes on the resulting dialog box. When the screen below appears, close Internet Explorer.



The screenshot shows the "Adobe Flash Player Installer" window. The title bar reads "Adobe Flash Player Installer". Inside the window, there is a progress bar for "Adobe Flash Player 11" which is labeled "Downloading" and shows 19% completion.

Click Finish on the Installer when it finishes the installation.